



Terms and Conditions

Shuttle Parking at airports

1. **Subject Matter.** PARK 4 TRIP Service GmbH, Handelsstraße 3, 18069 Rostock, operating under the name "PARK 4 TRIP," offers customers the opportunity to park their vehicles safely and at reasonable rates in the vicinity of airports. Depending on the local circumstances at the respective location, both indoor and outdoor parking spaces (parking garage or parking deck) may be available.

2. **Reservation and Information.** Parking spaces are generally used on the basis of a prior reservation. If a reservation is requested on the day of arrival and made on site, PARK 4 TRIP cannot guarantee that a parking space will be available. The offer can only be maintained while capacities last. It is therefore recommended to make a reservation in advance. Reservations may be made by telephone or online at www.park4trip.de using the reservation form provided there. The customer has no entitlement to a reservation or to any specific form of reservation.

The data requested during the reservation process are used exclusively for the execution of the contract by PARKEN & MEER Service GmbH. If the parking areas or parking garages in which customer vehicles are parked are equipped with a barrier system using license plate recognition, the license plate number and travel period will be transmitted to the respective operator to ensure proper contractual processing. Any further transfer of data to third parties is excluded. The customer will receive, among other things, the reservation confirmation and the invoice at the email address provided. The privacy policy published on the website <https://www.park4trip.de/datenschutz> applies.

After completing the reservation, the customer receives an electronic reservation confirmation. This confirmation specifies the arrival time and arrival address for vehicle handover, as well as all other details of the booked service.

For hotel offers, the customer receives a link in the login area of the reservation. The respective hotel is solely responsible for accepting reservations. The hotel's individual cancellation policies apply. PARK 4 TRIP acts solely as an intermediary in this context. All claims must be directed to the hotel operator; claims against PARK 4 TRIP are excluded.

3. The applicable rates are determined by the current price lists published on the website www.park4trip.de.



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3.1. A cancellation or rebooking may be made at any time, although fees may apply. This depends on the cancellation option selected during booking. Upgrades, downgrades, and the reservation or cancellation of additional products are possible at any time under all available options.

Option „Light“:

- Cancellation possible at any time – no refund will be issued
- Extension of the travel period possible at any time – EUR 20 per calendar day
- Reduction of the travel period possible at any time – no refund will be issued

Option „Classic“:

- Cancellation possible at any time – refund of 50% of the parking fee
- Extension of the travel period possible at any time – EUR 15 per calendar day
- Reduction of the travel period possible at any time – 50% refund for the reduced period

Option „Flex“:

- Cancellation possible at any time – refund of 100% of the parking fee
- Extension of the travel period possible at any time – EUR 10 per calendar day
- Reduction of the travel period possible at any time – 100% refund for the reduced period

3.2. The reserved parking spaces will be held available by PARK 4 TRIP until the day of arrival. In the event of non-arrival, 100% of the parking fee will be charged. Likewise, any parking fee paid in advance will not be refunded.

3.3. The customer has the following payment options:

- a) the online payment methods offered on the website
- b) Only for customers without a reservation: on site by EC, credit or debit card. **The option of cash payment is expressly excluded.**
- c) Reservations made through an organiser/partner are subject to their terms of payment.

4. Shuttle service/arrival/departure.

4.1. General traffic regulations apply on the company premises, including entrances and exits. The customer must comply with legal and police regulations as well as instructions from the operator's staff; this applies in particular to traffic signs, traffic lights and barrier systems. The use of parking spaces for purposes other than parking authorised vehicles is prohibited; the transfer of user rights to third parties is excluded. The parking of defective motor vehicles, the storage of fuel, flammable objects of any kind and waste, the use of horns and other nuisances

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caused by avoidable noise, and the carrying out of work on motor vehicles are prohibited on the company premises.

Walking speed applies throughout the entire PARK 4 TRIP car park! By entering the car park, the driver of the car confirms that they are in possession of a valid driving licence. Where parking spaces are marked, the customer undertakes to park their vehicle in such a way that the markings are not crossed and that they do not obstruct other customers' vehicles. In parking areas that are not separately marked, the customer must park their vehicle in such a way that other customers are not blocked or significantly obstructed. In case of uncertainty, the instructions of PARK 4 TRIP staff must be followed. If a customer parks in such a way that they occupy two or more parking spaces, PARK 4 TRIP will charge them for the additional spaces. In case of uncertainty, the customer is therefore advised to have a PARK 4 TRIP employee confirm the parking method.

- 4.2. Passengers in cars parked at PARK 4 TRIP (max. 4 persons) are transported free of charge by shuttle to the airport terminal or a central bus stop for shuttle providers and are also picked up there free of charge. PARK 4 TRIP charges EUR 5.00 for each additional passenger to be transported, PARK 4 TRIP charges EUR 5.00 for the return trip. Destinations other than the airport and the company's own car park are not served.

Shuttle times are generally based on check-in and check-out times:

- a) Arrival at the airport from 3 a.m. (no later than 30 minutes before the start of check-in for your airline on the day of departure)
- b) Departure from the airport between 3 a.m. and 11:59 p.m. (check-out on the day of departure)

Shuttle times outside these hours are only possible by prior arrangement and are subject to a separate charge of EUR 50.00.

In particular, in the event of short-term changes to flight arrival and departure times (e.g. due to weather conditions, strikes, etc.), the provision of a comprehensive shuttle service may be restricted for organisational reasons.

All passengers must wear seat belts for the entire duration of the transfer. The cost of any fines imposed by the police for non-compliance shall be paid by the passenger or their guardian.

Riotous and/or intoxicated persons may be refused transport on the shuttle bus. In such cases, the customer shall not be entitled to a reduction in price, compensation or damages resulting from the exclusion of intoxicated and riotous persons from the transfer.

- 4.3. PARK 4 TRIP may, at the expense and risk of the hirer, have vehicles parked on the business premises removed if:

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- a) contract has ended,
 - b) the parked vehicle poses a hazard due to a leaking fuel tank or carburettor or other defect,
 - c) police approval for a registered vehicle is missing or the vehicle is decommissioned by the authorities during the term of the contract, or
 - d) Vehicle parked without authorisation.
- 4.4. Luggage handling by PARK 4 TRIP is expressly not covered by the contract. If PARK 4 TRIP employees assist customers with carrying their luggage out of courtesy – provided that the current work situation allows this – this is a voluntary service to which there is no obligation. Any warranty and/or liability of any kind towards customers is therefore excluded. The loading and unloading of customer vehicles is always the responsibility of the customer.
- The transport of larger, bulky items of luggage (e.g. surfboards, fishing tackle and similar items) can only be guaranteed if the customer has registered and agreed this separately in advance.
- 4.5. Rubbish such as beverage packaging or packaging from sweets, tissues or similar items must be disposed of in the bins provided in the car park or office building.
- 4.6. If the customer has no complaints after parking, the parking space is deemed to have been handed over properly.
5. The following **limitations and exclusions of liability** apply:
- 5.1. PARK 4 TRIP is liable under its property and personal liability insurance for damage caused by its own staff or vicarious agents and if this damage is attributable to gross negligence or intentional behaviour, unless it is attributable to a breach of a material contractual obligation or a cardinal obligation in a manner that jeopardises the purpose of the contract. This also applies to damage caused by technical equipment. Insurance cover beyond the property and personal liability insurance taken out by PARK 4 TRIP is excluded. PARK 4 TRIP shall not be liable for damage caused by other customers, car park tenants or other third parties. PARK 4 TRIP shall also not be liable for missed flights, regardless of the reason. Any further liability, including for the contents and cargo of vehicles (e.g. mobile navigation devices, bicycles, contents of roof racks, etc.), is excluded.
- 5.2. PARK 4 TRIP does not assume any duty of care. Vehicles are parked at the renter's own risk. PARK 4 TRIP accepts no liability for valuables that the customer leaves in the vehicle, whether intentionally or unintentionally. PARK 4 TRIP accepts no liability for damage caused as a result of acts of kindness (jump-starting, parking assistance) by its employees and/or vicarious agents.
- 5.3. Any claims for damages asserted by the hirer must be reported to PARK 4 TRIP immediately and before departure. Liability for unreported damage is expressly excluded.

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- 5.4. The vehicle owner remains liable. The owner is obliged to report any damage caused by him to PARK 4 TRIP immediately and before leaving the premises. PARK 4 TRIP accepts no liability for accidents caused by the customer or driver resulting in property damage and/or personal injury on the premises.
- 5.5. Vehicle contamination due to environmental influences such as rain, dust, bird droppings, honeydew, pollen, etc. does not constitute grounds for liability if proper working procedures are followed. This applies in particular to vehicles parked outdoors. In rare cases, however, vehicles parked in indoor parking spaces may also be affected.
- 5.6. PARK 4 TRIP shall be exempt from liability for damages caused by third-party emissions as well as in cases of force majeure. 5.7. PARK 4 TRIP shall only be liable for damage to tyres caused, for example, by nails driven into them, insofar as PARK 4 TRIP or its vicarious agents can be proven to have been negligent.
6. The place of performance for all services arising from the contractual relationship is Rostock.

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